



# Apteekkituubi Onboarder

Pricing and terms of service

# 1. Apteekkituubi Onboarder pricing

Apteekkituubi Onboarder is a fee-based service for companies.

The monthly price of Apteekkituubi Onboarder is 75 EUR. VAT is added to the price. The monthly fee is billed in advance for each month of the calendar year in January. If the service is started for the first time during the calendar year, the remaining months of the year are billed at once.

**By using the services of Apteekkituubi Onboarder, a company commits to paying the full annual fee and to cancelling the service at least 30 days before the next billing period.**

With the monthly fee, a company gets:

- 3 personal user accounts
- 1-10 product-related bulletins per month to be published for pharmacies. A separate fee of 50 EUR + VAT per bulletin is charged for more than 10 bulletins.
- Unlimited maintenance of enriching information (online product descriptions, product images) for the company's listed products.
- Convenient mass editing of enriching product information using Excel.
- Email reminders of missing product information.
- Product information sharing to almost all private online pharmacies with a single update.

# 2. Apteekkituubi Onboarder terms of service

The terms and conditions described below are effective from January 15, 2024, and replace any previous terms and conditions. These terms are valid indefinitely, and the provider (Association of Finnish Pharmacies), hereinafter referred to as SAL) reserves the right to update them in the future. Updates will be notified to each user via email.

**By using the Apteekkituubi Onboarder service (hereinafter referred to as the service), a company agrees to these terms until termination.**

## Formation of Agreement

An agreement is formed when a company starts using the service with personal user accounts established for the company. The terms and conditions come into effect immediately.

## Service Description

The company has the right to use the service for the duration of the agreement, adhering to these terms and conditions. SAL is responsible for the operation and availability of the service to the best of its ability. The development of the service is an ongoing process, and by agreeing to use the service, the company accepts that there may be deficiencies in the service.

Fault reports are received during normal working hours and corrected in a manner deemed best by SAL.

SAL reserves the right to change, update, or completely cease offering the service at any time.

All changes, updates, and possible maintenance breaks will be communicated to the company-created user accounts via email, and the user is obliged to read these messages. Each new user is automatically added to the Apteekkituubi Onboarder email list. A user can delete their personal user account at any time by notifying Taksa via email at [taksa@apteekkariliitto.fi](mailto:taksa@apteekkariliitto.fi).

## Prices and Payment Terms

The company is obliged to pay the agreed fee for the use of the service.

The service is always invoiced in advance for the entire calendar year. If the service is used for the first time during the middle of a calendar year, the remaining months of the year are invoiced in advance. The service ceases to operate if payment is not made by the due date. User accounts are retained in the system for a month, after which they will be completely removed if payment has not been made by then.

SAL reserves the right to change prices.

## Personal Data and Privacy

Personal data is processed in accordance with the [privacy statement](#) during the use of the service.

## Limitation of Liability

SAL is not responsible for damages caused to the company from the use of the service or from a technical malfunction that prevented the use of the service.

SAL is responsible for the backup of the company's information and materials. SAL is not responsible for the destruction of information or materials when it results from the company's own actions.

## Company's Commitments

The company is responsible for its own activities through the service and for adhering to the terms of use.

The company is responsible for the usernames of its user accounts and is obliged to inform SAL immediately if a username has been disclosed to a third party or if the customer suspects misuse of the usernames. SAL is not responsible if the content of the service is destroyed in connection with unauthorized use.

The company is responsible for ensuring that all activities through the service comply with Finnish law and that the user only uploads or transfers data and materials they own.

The company is responsible for its own agreements, costs, and adherence to the terms and conditions of third-party services related to the service.

## Termination

The agreement is valid indefinitely.

The company can terminate the agreement at any time by notifying Taksa via email at [taksa@apteekkariliitto.fi](mailto:taksa@apteekkariliitto.fi). The agreement is terminated only when the company has received confirmation from SAL.

SAL has the right to terminate the agreement or temporarily suspend the use of the service if the company does not comply with the terms of use or if SAL has reason to suspect misuse of the service.

Non-use of the account does not terminate the agreement or relieve the customer of their payment obligation.

If the agreement is terminated during the billing period, SAL will not refund the payments made for the unused months after the termination date.

## Support and Maintenance

The company is entitled to receive free support via email at [taksa@apteekkariliitto.fi](mailto:taksa@apteekkariliitto.fi) on weekdays between 9 am and 4 pm.